



OECD PUBLIC GOVERNANCE APPROACH AND REVIEWS

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EUROPEAN STANDARDS OF GOOD GOVERNANCE
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THE OECD

Better policies for better lives

The **Organisation for Economic Co-operation and Development** (OECD) is an international organisation where governments work together to find solutions to common challenges, develop global standards, share experiences and identify best practice to promote better policies for better lives.



Information and advice

As one of the world's largest and most reliable sources of comparative socio-economic data and analysis, we provide knowledge and advice for better policies.

500+
main reports
and country surveys
annually

Engaging and influencing

We bring together political decision-makers and public policy-makers to exchange ideas, share experiences and make progress across a range of policy areas.

140,000+
Political decision-
makers visit the OECD
every year

300+
Committees and
working groups
support our work

Setting standards and advising on public policy

We encourage countries to do better by developing internationally recognised standards, so that everyone abides by the same rules and works together to achieve common goals.

450+
international
standards over
the last 60
years

700+
country
support
projects each
year

38

Member countries
and dozens of
partner countries

60+

Years of solutions,
research and reliable
data

100+

Countries
supported
worldwide



The OECD Directorate for Public Governance supports policy makers in both OECD member and partner countries

We help governments design and implement strategic, evidence-based and innovative policies to strengthen public governance, respond effectively to diverse and disruptive economic, social and environmental challenges and deliver on government's commitments to citizens.

Trust and Democracy

**Public Employment
and Management**

Public Service delivery

**Anticorruption and
integrity**

Digital government

Infrastructure

Procurement

**Public finances and
budget**

Regulatory reform

**Innovative
government**

**Evidence-based policy
making**

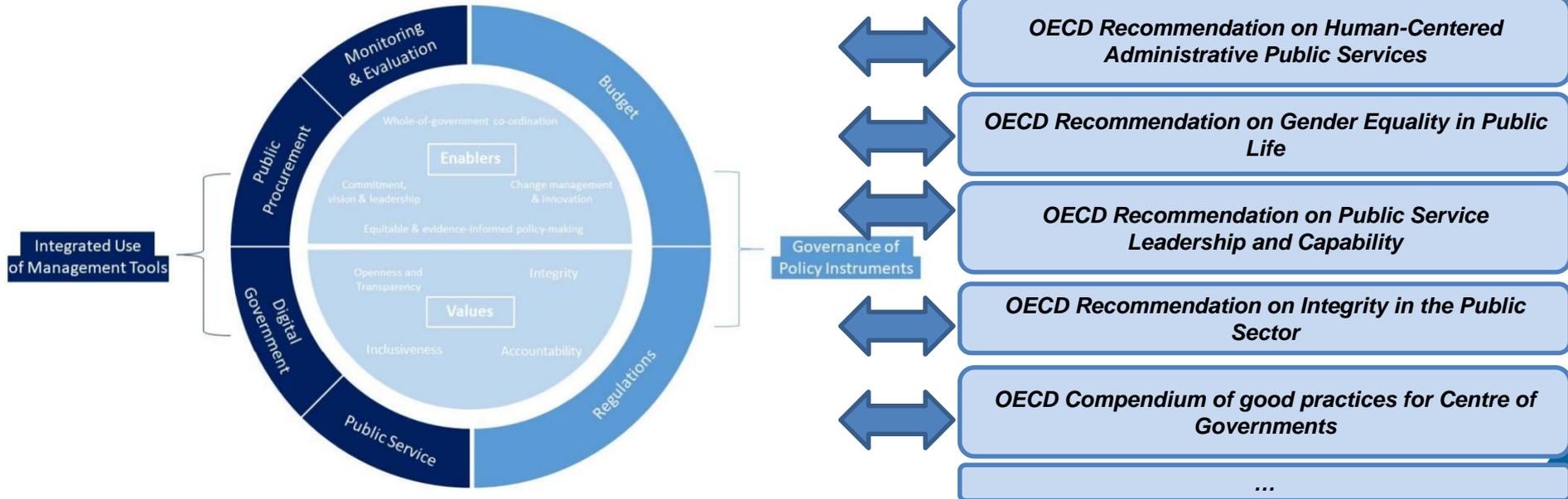
**Participation and
Open government**



The work of the OECD Public Governance Directorate relies on frameworks, standards and instruments

The work on reviews relies on robust frameworks, such as *the OECD Policy Framework on Sound Public Governance* for Public Governance Reviews

OECD recommendations and legal instruments set agreed standards that countries need to align with





Example of an OECD Recommendation: Recommendation of the Council on Human-Centred Public Administrative Services



➤ OECD/LEGAL/503
Adopted on 17/09/2024

38

OECD
Member
adherents

Adopted in 2024 by the OECD Council



Recommendation of the Council on
Human-Centred Public
Administrative Services



OECD Legal
Instruments

RECOGNISES *“that users’ needs and expectations have evolved significantly along with the digital transformation, notably through their experience with providers from the private sector, which calls for governments to hasten the transition towards more human-centred services to improve users’ experiences from start to finish as an on-going continual exercise”*

Defines provisions that aims to guide Adherents in the development of reliable and trusted public administrative services based on interconnected pillars four pillars

**Strategic
vision, values
and rights**

**Core
foundations
(framework, skills,
infrastructure, etc)**

**Seamless and
accessible
services**

**Measurement,
engagement &
improvement**





Government at a Glance provides an evidence-based, horizontal benchmark across the OECD and regions

Provides high-quality, internationally comparable data on governance processes and standards

OECD editions (every two years since 2009)



Regional editions

Southeast Asia



Western Balkans



Latin America & Caribbean





OECD Public Governance Reviews consist in 360 diagnosis that help governments to identify recent progress, key strengths and improvement areas



- 1 Develop an integrated **assessment of public governance systems** and **help prioritise reforms** in a country (“a 360 diagnosis”);
- 2 **Highlight focused public governance areas and reform priorities** identified with the government;
- 3 **Provide visibility and support** to countries’ current public administration reform agenda and efforts;
- 4 Bring countries **closer to OECD standards and instruments**;
- 5 Leverage **OECD networks and peers** to build sustainable relations with the OECD and its Member countries.



Overview of the Public Governance Review (PGR) of Ukraine

- The objective of the PGR of Ukraine is to further explore cutting-edge topics to **bring the public administration to the next level** aligning with OECD Member countries, **support the recovery process**, and ultimately **reinforce the democratic governance system** in Ukraine.
- The PGR complements the work done by **SIGMA** on *Monitoring Report: Public Administration in Ukraine*.
- The PGR builds upon **OECD public governance standards and frameworks**, as well as **recent and relevant publications** (ex. *2023 SIGMA Monitoring Report: Public Administration in Ukraine*; *2025 Economic Survey of Ukraine*; *2025 Integrity and Anti-Corruption Review of Ukraine*).
- **Analysis, benchmarking, case studies** and **tailored recommendations** are provided in the PGR.



The PGR explores 6 cross-cutting governance topics

Resilience in public governance
(Chapter 1)



Strategic planning for recovery
and long-term goals
(Chapter 2)



AI for service design,
delivery and public sector
(Chapter 6)



**PGR of
Ukraine**



Information integrity
(Chapter 3)

Future of public service
(Chapter 5)



Public participation
(Chapter 4)



The OECD also develops specialised analyses and Reviews

